OPM's Leadership Webinar Series

Building Community in a Virtual Space

Presented by Maria Morukian

Faculty, Center for Leadership Development

Center for Leadership Development
Developing Visionary Leaders to Transform Government
LEADERSHIP.OPM.GOV | CLDConnect@opm.gov | 888-676-8001

OPM HR SOLUTIONS
by government, for government
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Strategic Alignment

President's Management Agenda
Key Driver of Transformation
People – Workforce for the 21st Century

OPM Strategic Plan Initiatives
- Improve integration and communication of OPM services to Federal agencies
- Optimize Agency Performance

Norms

- Have access to chat box and be ready to type.
- Avoid possible disruptions for others by refraining from taking other calls or participating in other work activities.
- Participate actively with full presence.
- Ask for what you need (on chat).

About Maria Morukian

- CLD Faculty since 2016

- Facilitator and coach

- Held leadership positions with Management Concepts, State Department, and National MultiCultural Institute

- Faculty at American University

Use the Chat: How are you feeling today?

Be creative. Use words or phrases to describe your emotional state today. *(think of a color, animal, object, historical reference, etc)*

Only rule: You can't actually use an emotion word! *(No "happy", "calm", "angry")*

Building Community Starts With Compassion

"The greatness of a **community** is most accurately measured by the compassionate actions of its members."

~ Coretta Scott King

MISSION + SERVICE + STEWARDSHIP

Impact of Loneliness

Maintaining <u>Social</u> <u>Connection</u> in a Time of Physical Distancing
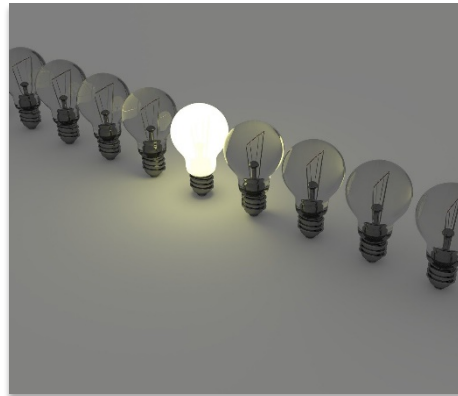
Sample Practices for Building Community

"Inside Scoop"

"Hi-Per" Activity Award

"Q10"

Tips for Leaders

- Communicate MORE

- Prioritize people over tasks

- Acknowledge emotions, yours and others'

- Hold conversations to listen and empathize

Answer in the Chat

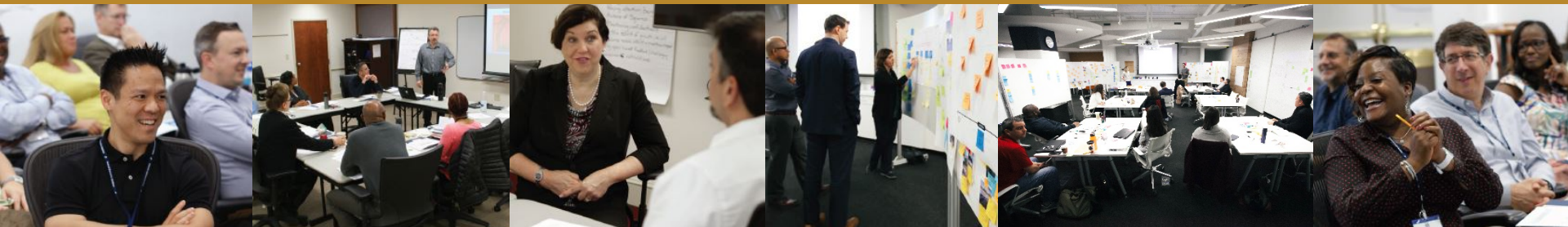What practices can we engage in to build community in a virtual space?

Questions?

OPM HR SOLUTIONS
Center for Leadership Development

Open enrollment courses & certificate programs

for leadership and professional development

Virtual learning ecosystems

to support the human capital lifecycle throughout government

Development programs focused on building decision-making skills through **human-centered design** and **process improvement**

Fellowship programs **to recruit and develop leadership** skills for highly-qualified talent for **Federal agencies**

Certification programs built specifically for government **skills for various professions,** such as the Federal HR Institute

Customized development program solutions to meet agency-specific needs

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Thank you for your participation and service to our nation!

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